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Not everyone with hearing loss is a candidate for a Baha. All surgical procedures include an element of risk, and it is impossible to guarantee success. For complete information regarding the risks and benefits of a Baha procedure, please refer to the Instructions for use for the Baha implant (available at www.CochlearAmericas.com/bahaindications).

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Cochlear™
Baha®
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Service Agreement Plans

With a Service Agreement from Cochlear,™
your hearing health can be worry-free.



Hear now. And always

Cochlear™



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Cochlear™

Cochlear™ is pleased to present Service Agreement plans for Baha® System Recipients.

The Cochlear Baha Service Agreements are the best possible assurance of uninterrupted hearing after your processor's original warranty period expires. They allow you to maximize your hearing health without worrying about problems like unexpected processor repairs or loss or theft of your processor. And with several options to choose from, you're sure to find the plan that's right for your hearing lifestyle.

To best understand patient coverage options from the day the device has been fitted, use this simple chart to review Baha warranty and Service Agreement options.

Cochlear's standard warranty comes at no charge and begins the day you are fitted with your sound processor or three months after the initial shipping of the processor, whichever occurs first.

Cochlear's Standard Warranty* offers ...

- Two years of service coverage, which includes repair/replacement of the device upon mechanical failure
- One-time replacement of the sound processor due to loss or theft during the original sound processor 2-year warranty

	Silver	Gold	Platinum
Year 1	Standard Warranty w/ Loss & Theft*		
Year 2	Standard Warranty w/ Loss & Theft*		
Year 3	Silver Coverage	Gold Coverage	Platinum Coverage
Year 4			Platinum Coverage
Year 5			Standard Warranty
Year 6			Standard Warranty

* Standard Warranty on New Processor — As detailed in the Cochlear Global Limited Warranty and the Supplemental Theft and Loss Limited Warranty.

Service Agreement plan options include:

- Repair or replacement due to mechanical failure
- New loss and theft coverage
- Platinum level offers 24 months of service coverage plus one new processor with immediate two-year standard warranty

Silver Service Agreement Includes:

- 12 months of coverage
- Repair/replacement of device upon mechanical failure

The Silver Service Agreement plan provides you with fast, expert repairs by Cochlear™'s own, trained technicians. With this plan you can be assured that when your sound processor isn't working properly you'll receive fast and responsive repair or replacement service with free shipping so that hearing interruptions are minimized.

Silver Agreement	One Time Payment	Monthly Payment Option
12 Months	\$495.00	\$ 46.00* per month

* Payments are based on 12 months and are paid one month in advance.

Gold Service Agreement Includes:

- 12 months of coverage
- Repair/replacement of device upon mechanical failure
- Loss and theft coverage for the 12 month agreement period†

The Gold Service Agreement plan expands Cochlear's coverage options to offer you more choices and extra peace of mind. Loss and theft coverage allows you to purchase complete protection for your sound processor — all in one convenient place. If it's lost, stolen, or just simply isn't working properly, you can relax because you're covered.

† Loss and theft coverage is limited to one claim per year. Claims will be honored only if a current Service Agreement is in place. All claims require a claim form to be filled out by the recipient.

Gold Agreement	One Time Payment	Monthly Payment Option
12 Months	\$595.00	\$ 55.00* per month

* Payments are based on 12 months and are paid one month in advance.

Platinum Service Agreement Includes:

- 24 months of coverage
- Repair/replacement of device upon mechanical failure
- Loss and theft coverage for the 24 month agreement period*
- One new processor after 24 months with immediate two-year standard warranty

The Platinum Service Agreement plan provides the convenience of a Service Agreement on your existing sound processor now, and the benefit of receiving the latest processor technology with a new processor warranty in two years. With this plan you will enjoy six worry-free years of continuous coverage on your sound processor.**

The Platinum plan offers two years of coverage similar to the Gold Level plan. At the end of the coverage period, you will receive one new sound processor of the newest technology available. If you select the monthly payment program option on this plan, all 24 monthly payments must be received before the replacement processor will be shipped to you.

* Loss and theft coverage is limited to one claim per year. Claims will be honored only if a current Service Agreement is in place. All claims require a claim form to be filled out by the recipient.

** If Service Agreement is purchased when the original device is fitted. Includes two year original warranty, two year Service Agreement coverage and two year warranty on new sound processor.

Platinum Agreement	One Time Payment	Monthly Payment Option
24 Months	\$4,750.00	\$ 219.00* per month

* Payments are based on 24 months and are paid one month in advance.

It's easy to keep yourself protected with a Cochlear™ Baha® Service Agreement. Simply select the plan that works for you and give us a call at 1 800 483 3123 or order online at www.CochlearAmericas.com/Store to start the purchase process. If you need more information, we're here to answer your questions about existing equipment coverage, plan features, payment options and more.



Important – If you have insurance coverage through a federal or state insurance program (e.g., Medicare, Medicaid, VA, Tri-Care), you should not purchase a Service Agreement as the scope of your coverage through your current program covers most, if not all of, these services

Don't delay.
Join other Baha recipients who have assured their peace of mind with Cochlear's Service Agreement coverage.

Order online:
www.CochlearAmericas.com/Store